







PROBLEM

DecisionBase, Inc. is a dentist-owned and dentist-controlled company that has been providing a suite of software products for the dental profession for over fifteen years. Its attributes the popularity of its software to a detailed understanding of dental practice operations and the collection of knowledge and experience gathered through a collaboration of experts across a wide spectrum of dental sciences.



CLIENT

In the early stages, the DecisionBase development team was successful in building the software to a certain point, but had limited resources and fewer skills with some of the newer technologies. They had difficulty keeping up with customer demand for new features and functions.

They also struggled to meet benchmarks and milestones in the Software Development Life Cycle.









